



KAREN WILLIAMSON, DDS, PA

In a world where everything seems to be changing, it's important to Dr. Williamson that her patients have one place that remains the same.

"We care for our patients. This isn't going to change," she said. "Life can feel very impersonal right now with everyone behind masks and plexiglass. We want to give our patients this one constant. They can come here, and we're happy to see them. We know them by name and care about them and their family. It's easy to feel disconnected right now. But we're still here, and we still have their best interest at heart."

It's been this way for more than 25 years. "My goal from the beginning has been to make my office as comfortable as possible, to treat patients with dignity and respect, and to make sure they know how much they're valued and cared for," Dr. Williamson said. "The office vibe is friendly and relaxed, with patients and team members chatting and laughing. Although we take our job seriously, life's too short – and our time with our patients is too short – to have it any other way. We value the relationships we develop with our patients over anything else. It's not about the teeth – it's about the patient."

Here's what Dr. Williamson's patients have to say.

DIMINISHING FEARS

"Going to the dentist is always scary for me. Dr. Karen and her staff are fun and happy and always helpful explaining what they're going to do. This office is about your health, not just your teeth." – Sherran S.

KNOW-YOU-BY-NAME SERVICE

"They always make me feel comfortable and accommodate any request I have. I love that they ask about my family and things going on in my life. I've been a patient for many years and I can say I've yet to be disappointed with anything... ever!" – Leslie G.

HAPPY EMPLOYEES

"The professionalism from the time you call to the time you exit the office is five-star. The staff really enjoys working there, and it shows. They made me feel really pampered." – Roseanna L.

WORTH THE DRIVE

"I've been a client for over a decade. The office staff is great, hygienists are super, and Dr. Williamson is

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BY PERSON / OTHER CREDIT

the best. Great skills, excellent care, and 100% confidence in all they do. I drive a long distance for my appointments, and it's well worth every minute it takes to get there." – L.W.

EAT-OFF-THE-FLOOR CLEAN

"Her office was COVID-19 compliant even before there was COVID-19. I've never seen a more professional, sanitary, health-conscious medical practice and would feel safe in her office during the worst of times (plagues, locusts, etc.). One could eat off the floor in her practice with no worries." – Susan B.

FRIENDLY, CARING STAFF

"I've been a patient of Dr. Williamson for over 25 years. She's so thorough and takes as much time as needed to explain issues about my teeth and gums. All her staff is friendly and caring." – Claudette M.

THE LATEST TECHNOLOGY

"Dr. Williamson has been our family dentist for years now and has worked equally well with children and adults. She does exemplary work with great attention to comfort and outcome. Her office is staffed with conscientious employees at every level, from her hygienists to the front office staff. Every question and concern is handled quickly and professionally. I especially appreciate how current she is with procedure and equipment updates. She's willing to invest her time and finances, keeping completely up-to-date with the best for her patients. Finally,

she's developed an outstanding support network of specialists she refers to when necessary. Dr. Williamson is personally invested in her patients, and it shows in the quality of her care." – Teresa J.

PATIENT-RECOMMENDED

"Today was my first visit to the dentist in almost three years. I moved here about nine years ago and continued to see our family dentist in my hometown. After living here that amount of time, I thought I should find myself a great dentist in Texas. I asked some of my customers who they'd recommend. I found Dr. Williamson and her family. From the moment I called to make my appointment with Katrina to when I walked into the office and was greeted by Leslie and had my exam with Jennifer, I felt as if I was home. Everyone was so kind and personable. I will definitely be returning to this office for all my dental needs and recommend everyone I can to this amazing, personal, and friendly office." – Karlee Jo R.

CUSTOMER CARE

"As much as I hate going to the dentist, I felt I had to leave a review because I had an absolutely amazing experience... the entire staff is genuinely friendly and very accommodating. Kelly made it a point to make me feel at ease, explaining everything she was about to do and why. There are not very many places nowadays that offer such a high level of customer care and attention to the customer experience." – Stephanie H.

MAKING A DIFFERENCE

Again this year, Dr. Williamson and her staff are participating in the Smiles for Life campaign. This nationwide organization allows dentists to give back to a charity of their choice. When Dr. Williamson's patients have their teeth whitened between March and June, their payment goes directly to Smiles for Life. Half of the money goes to the nationwide Smiles for Life campaign to help seriously ill, disabled, and underprivileged children. The other half goes to Dr. Williamson's charity of choice, Patriot PAWS in Rockwall.

"Patriots PAWS trains and provides free service dogs to disabled American veterans and those with mobile disabilities and post-traumatic stress disorder," Dr. Williamson said. "Last year, our patients helped us raise over \$6,000 for Smiles for Life and Patriot PAWS. Our patients get gorgeous, white teeth and the chance to help a very worthy cause."

Find your new dental home at KarenWilliamsonDDS.com or call (469) 402-0024 to schedule an appointment.

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